To

The Officers-in-Charge
1. AN-Pay, Pay Section (Local)
2. All AAOs(Pay), All PAO (ORs) & AOGEs
Under PCDA (WC) Chandigarh

Subject:- Monthly update of PAO offices performance for the months of May and June 2020

NSDL has furnished its MIS Report for NPS Operations for the months of May and June 2020.

The following parameters are mentioned in the above MIS reports may be examined and take time bound action on all outstanding issues.

1. Delay in subscriber registration.
2. Delay in PRAN generation.
3. Non – IRA PRANs.
5. Submission of CSRF Form and detail of deactived PRANs with balances in respect of Non- IRA PRANs.
6. Non – receipt of credit in PRANs since its inception.
8. Credit in respect of flagged PRANs.
9. Gap in the number of Subscribers registered and Subscribers receiving credit.
10. Gap in the of PAOs registered and PAOs uploading contribution.
11. Delay in remittance of contributions (beyond 7 days respective /previous salary month)
12. Nil credit PRAN.
13. Inward fund returned by trustee bank

14. Cancellation of SCF due to non-matching of SCF in the CRA system.

15. Pendency of grievances.

16. Non-initiation of online withdrawal even after supranuuation.

17. Online withdrawal requests pending for authorisation.

18. Delay in authorisation in respect of online withdrawal request.

19. Pending withdrawal requests for purchase of annuity.

It is therefore requested that action taken report on the above issues may be furnished to the HQrs office through email on the ID nps.cgda@nic.in by 14.09.2020.

A.C.D.A. (Fund Cell)

1. The O I/C : for uploading on the website of PCDA (WC).
   IT & S (Local)

A.C.D.A. (Fund Cell)