F. No. AN/Grievance/Report/Meeting/Vol.VII Dated: 14.08.2018

MESSAGE

Meritorious Work Performed in Disposal of CPGRAMS Grievances

The Department of Administrative Reforms and Public Grievances has instituted an Award Scheme recognizing meritorious performance in effective redressal of Public Grievances received on CPGRAMS.

2. Department of Defence Finance has been awarded Certificate of Recognition on the commendable work performed during the quarter (April-June, 2018).

3. 2350 complaints were disposed during the quarter with average disposal time of 41 days.

4. Financial Advisor (Defence Services) has congratulated the dealing officers and staff of the Ministry and Department on this occasion.

x-x-x

रक्षा लेखा महानिदेशक CONTROLLER GENERAL OF DEFENCE ACCOUNTS
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This is to certify that Department of Defence Finance has done commendable work during the quarter (April - June, 2018) for redress of public grievances received on pg portal.

Dr. Jitendra Singh
Minister of State for Development of North Eastern Region (Independent Charge)
Minister of State for Prime Minister’s Office, Personnel, Public Grievances & Pensions,
Department of Atomic Energy, Department of Space