To All Sub offices under PCDA (WC) Chandigarh

Sub: DAD WAN under MPLS MNS scheme: Renewal of Contract
Ref: HQrs office letter No.IT&S/806/WAN/2020-21 dated 27-08-2020

In this connection, it is intimated that HQrs office has renewed contract with M/s BSNL for installation and maintenance of DAD WAN of MPLS VPN WAN under MNS scheme throughout the department. This contract shall remain in force for 5 year w.w.f from 01-04-2020.

2. As per the contract M/s BSNL will provide bandwidth along with Modem/Converter and Router on OPEX model. Ownership of Hardware supplied by M/s BSNL will remain with BSNL. Bandwidth upto 1 Mbps will be on Copper, 2 Mbps will be provided through Copper/Fibre media subject to feasibility of location. Beyond 2 Mbps only Fiber/RF media will be provided. In case of lost/damage/burning of hardware supplied by M/s BSNL, will be replaced on paying price by CGDA as per BSNL guidelines.

3. The HQrs office has already issued circulars for smooth functioning of DAD WAN installed at all the Controllers and their sub-offices. The following instructions are reproduced once again for smooth functioning of the DAD WAN at all the Offices.

(i) Do not switch off/disconnect the power supply to the router & modern installed in the office. The power supply should be made available 24x7 for these equipment. The proper earthing of Power supply is to be ensured.

(ii) WAN should be put on the local LAN of the office. At least one PC connected to WAN should remain switched on during office hours.
(iii) In case of any problem with DAD WAN connectivity/link down complaint should immediately be registered with BSNL for maintenance of DADWAN link.

(iv) After registration of complaint, HQrs office may also be informed immediately about the issue with WAN Connectivity/link down on 011-25665864, 762 and E-mail cgdanewdelhi@nic.in.

4- The compliance and action taken report in this regard along-with updated contact details of person responsible for handling DAD WAN related issues may please be forwarded to this office through E-mail at pedawcits.dad@hub.nic.in by 15 September 2020 for onward submission to HQrs office.

(Sahil Goyal)
GO (IT & S)

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(Local)

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